



THE KERALA STATE CO-OPERATIVE BANK LTD.

(A Scheduled Bank)
IT DEPARTMENT

P.B. No. 6514, Cobank Towers, Palayam,
Thiruvananthapuram-695 033
Phone : 0471 - 2318948 & 2318945

Annual Maintenance Contract – prospectus - reg

Kerala State Co-operative Bank Ltd. invites IT service oriented companies to participate in the sealed tender, for Hardware Annual Maintenance Contract for the period April 2010 to April 2011.

The Bank has a Core Banking Solution (CBS) used by, all 20 Branches of the Bank within kerala, fully computerized. Our CBS Servers are hosted in the State Data Centre located at Cobank Towers, Palayam, Trivandrum. It may be noted that the Hardware AMC vendors are expected to handle all the matters pertaining to the below listed infrastructure of the Bank on high availability timings 24/7. Problem pertaining to Operating System, Network Connectivity, Hardware & Spares are to be attended & solved by the vendor. Since the Bank has Branches working on Sunday, the vendors will not be allowed downtime for any kind of rectifications. Only Bank holidays would be available for downtime activities.

The tender participants are requested to furnish the following details:-

1. Offices in Kerala
2. Support Engineers in Kerala with contact details.
3. Client list along with Contact Person, Contact Details & Period of association with the client.

Bank's IT Infrastructure for which AMC is called for

IBM Back to Back arrangements is mandatory for items under Sr. No. 1

Sr.	Description	Product	Qty
1	IBM X 455 Dual Processor Itanium	Server	3

	Description	Product	Qty
2	Linux Server OS & HA Cluster support (Operating System Support)	Operating System	
3	IBM X 225 Xeon Processor	Server	23
4	IBM X 226 Xeon Processor	Server	1
5	IBM X 235 Dual Processor Xeon	Server	6
6	Nest Server	Server	2
7	PC server	Server	1

8	Passbook Printer Web High Print 4915	Printer	23
9	CISCO 2691 (Router)	CISCO	19
10	CISCO 2950 (24 port) Switch	CISCO	28
11	Firewall CISCO 515 E	CISCO	1
12	IBM Ultrium LTO2	Tape Drive	1
13	HP LaserJet P2015D Printers	Printers	21

**Terms & Conditions for Hardware Annual Maintenance Contract
(April 2010 to April 2011)**

1. Last date for submission of the tender document is 10th March 2010, 3.00 pm.
2. Tender opening time 10th March 2010, 4.00 pm.
3. The tenders submitted after 10th March 2010, 3.00 pm will not be considered for participation.
4. The participating vendor should have the following qualifications.
 - a. Authorized Service Provider for IBM Products
 - b. IBM Direct tie-ups for service & Back to Back arrangements.
5. The Bank has the absolute right to accept or reject any proposal without assigning any reason whatsoever.

Yours faithfully,

**Sd/-
Managing Director**